

ANNUAL
LAUNDRY
REPORT

वार्षिक प्रतिवेदन



For the year 2021-22

Jalpaiguri
Welfare
Organization

Club Road, Jalpaiguri
West Bengal

Annual Report 2021-22

Respected Presidium and Members,

The right to the highest standards, regardless of financial power, is a fundamental right of every citizen. And our beloved organization Jalpaiguri Welfare Organization was born with this goal in mind. The Jalpaiguri Welfare Organization started its activities by collecting medical samples from medical representatives and doctors and providing medicines and free medical services as much as possible. A sleeper in Keranipara from the house and later in his own building on the ground floor of Uttara Club in that area. The lack of adequate health care for a large number of people in the country's socio-economic infrastructure and rising medical costs made the members of the incident think and that is why all the basic thoughts were centered on the fight for the right to free and affordable treatment.

In the last fiscal year 2019-20 and 2020-21, due to Corona Pandemic, it was not possible to hold the annual general meeting on time. Because at that time, organizationally, just as everyone had to be busy in various ways beside the common people, any gathering violates the cause of the spread of the disease, that is, the government code of conduct. The 40th Annual General Meeting of our favorite event is being held on 21-08-2022. Congratulations, best wishes and welcome to all present at this meeting. We have met in this meeting to review the events of the past year of our event, to review how well we have been able to implement and resolve, and to decide on the future. Our favorite organization, Jalpaiguri Welfare Organization, was formed to protest against various injustices and corruption, including the protection of the right to health, and to stand by the helpless and miserable people as much as possible. With the active cooperation of our people and the relentless efforts of the members and well-wishers of the event, our event has become a center of trust for the people for over 39 years. Along with this, I am presenting the annual report of 2021-22 financial year, income and expenditure account and various projects and other activities for the information of all and for discussion and approval.

HEALTH RELATED PROJECTS

a) Low Cost Generic Drug Centre:

All but one or two of the medicines that doctors prescribe for treatment at government hospitals have to be purchased privately. Again, everyone has the experience that the market price of medicine is skyrocketing day by day which is beyond the reach of common man. Pharmaceutical companies have been offering glitter packages and increasing the price unnecessarily by offering various temptations to those directly and indirectly involved in the drug business. Jalpaiguri Welfare Organization launched this low cost service center in 1992 with a view to enable ordinary people to purchase or procure medicines within their purchasing power at the moment of need to heal their loved ones. Jalpaiguri Welfare Organization has been providing services through this project since its inception to provide various medicines at low cost and in special cases for the purpose of making the public aware about the generic medicine, not in the name of the company. We are happy to be able to deliver this service to the patient at the required time in spite of various adversities. I have no hesitation in admitting that it is not always possible to keep many of the essential medicines in our center for various reasons, as a result of which people are facing difficulties in providing full service in many cases. We will continue our efforts to ensure that in the future all kinds of medicines can be fully serviced in case of emergencies. Today, the state government has

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started providing such services in every district health center with the idea of our services and some businesses are following this path. Ordinary people will benefit if more and more businesses come forward. Because our main mantra is to keep medical services within the reach of everyone. Although this type of service is available in a few hospitals, due to lack of proper supervision, not all types of medicines are available from these centers

In most cases, generic drugs are more expensive than the market price, which is causing financial loss to the common man and creating confusion in the minds of the people. Arrangements have been made to deliver the required medicines to the homes of those who are unable to avail this service due to their age or lack of family members. Medicines that are not always available at our center are also brought to suit the needs of the people so that this service can be provided to the people at low cost. We demand that the government take steps to ensure that the general public can get all kinds of medicines at low cost from low cost drug stores and that low income people can get medicines from free hospitals so that everyone is not deprived of proper health care. Besides, there is a demand to increase government surveillance so that the price and quality of medicines remain accurate. During the year under review, approximately 280,000 patients have received low cost medicines from here and among those 703 patients who could not afford them, have received medicines at concessional rate & free of cost worth about Rs. 94500.00

b) Low Cost Pathological Laboratory:

The testing center for the destitute and low-income people has been set up since 1990 at the Club Road office of the Jalpaiguri Welfare Organization from where we have been providing services at low cost (which is almost half of the market price) and free if needed. The center provides services from 7 am to 6 pm six days a week, except Sundays. With the help of experienced technicians and doctors working tirelessly with modern equipment, the center has become a well-known and trusted place for all. About 8,000 patients have received services from this center so far this year. Necessary tests costing around Rs. 90500 (at our cost) are free of cost and at a lower price than our price, 550 distressed patients have been provided from this center.

c) Low Cost X-Ray Unit:

It is difficult to get an X-ray from the hospital at the right time. After seeing the patient in the outpatient department of the hospital, according to the doctor's advice, it is not possible to do any test from the hospital for free or at low cost, at least 15-20 days in advance. If you do not do those tests again, the doctors do not start treatment. Needless to say, if you want to get that arrangement from the hospital, you have to wait, no matter how much the patient's condition deteriorates, or you have to do those tests from outside by borrowing or some other way at a high price. With this in mind, the Jalpaiguri Welfare Organization has been providing this service for free since 1992 at a cost of Rs. 60 or less depending on the financial situation. At present this service is being provided through modern quality digital machines for only 100 rupees with a market value of 200 to 250 rupees through this center. The project provides services from 7 am to 6 pm six days a week, seven days a week. The incident has been demanded at various times by the district health department so that every person can get X-ray from the government hospital in time. In the current financial year, about 6400 patients have received this service. At this time about 227 patients from this center are provided services at concessional rate & free of cost at a price of Rs. 29500.00 the market price of which is about Rs. 60000.00

d) Low Cost Spectacles Centre:

The doctor showed up and suggested the use of glasses. However, it was not possible to purchase glasses due to financial disability. As a result, various ailments have been created around the eyes, such as headaches, or nausea, etc. The real problem is that day by day the normal vision of the eyes has started to decrease. As a result, it is not possible to do any work properly. In this situation it has been possible to procure spectacles in various ways for those who have come to our organization, while some have collected directly from various well-wishers but most people have not been able to procure spectacles. From this experience, the members of our organization felt that something needs to be done for these helpless people. It is from this urge that our spectacles department was born in 1995. It is to be noted that by buying unused old frames and glass, arrangements have been made to sell them profitably at a low price. At present patients are examined by the optometrist voluntarily twice a week and are advised to use the necessary spectacles. Through this service we make cheap or free glasses every day of the week from 9 am to 6 pm. About 5600 eye patients have received services from here so far this year and we have been provided spectacles from this center. At this time about 393 patients from this center are provided services at concessional rate & free of cost at a price of Rs. 51250.00 the market price of which is about Rs. 95000.00 Keeping in mind the needs of those who are unable to avail this service at the time of discussion, the organization has arranged for eye examination camps and necessary spectacles in remote rural areas. Our goal is to set up more eye test camps in the future so that more people can get the glasses they need through this service.

e) Low Cost ECG unit:

At the moment of need, people turn to him to get ECG services for the people around him. Even if found, you have to pay a high price in return. Our organization demanded from the government hospital so that people can always get this service. But in the current situation, there is time for an ECG the next day or a few days later. Doctors waste a lot of time to identify the cause of the patient's disease. With this in mind, our organization has been providing this service since 1994 through general and computer driven machines. Anyone can get this service for 60 rupees and 100 rupees on the current computer powered machine. Its market value is 200 rupees or 300 rupees. In cases where it is not possible to bring patients home for testing, our volunteers are also providing this service at the patients' homes. The rest of the week except Sunday, from 11 am to 6 pm, our volunteers have been faithfully performing this duty. In the last one year, we have had to provide this service to about 2067 people at low cost. We have also been able to provide this service to about 98 people for free and at a price lower than our price which is Rs. 5920 at our price and around Rs. 10500 at the market price.

f) Mobile Ambulatory Clinic:

Privately, the Jalpaiguri Welfare Organization started providing the first ambulance service in the district day and night since 1989. Although the number of ambulances has increased in our district at present, the district administration has accepted the responsibility of Jalpaiguri Welfare Organization to provide this service at low cost and free of cost to the common people. In addition to Jalpaiguri district, we have been able to deliver this low cost and free service on time to various medical centers in Darjeeling and Cooch Behar districts and North Bengal Medical College and Hospital in addition to Jalpaiguri district. The role of this ambulance service is also unparalleled in camps related to floods, natural disasters, childline services and health services. Again, our

ambulance service plays a key role in getting people injured in road accidents to the nearest health center. We are providing this service through two ambulances 24 hours a day. This year, we have had to provide this service to about 750 people at low cost. We have also been able to provide this service to about 63 people for free and at a price lower than our price which is Rs. 35350 at our price.

In some cases, due to lack of car at the time in question or lack of driver, we are sorry that we were not able to provide this ambulance service at the required time as per the demand of some families which we had nothing to do.

g) Mortuary Van

In today's busy era, the number of friends, relatives and neighbors who shoulder the corpse at funerals is becoming less and less. Keeping in mind this difficult moment of the present social system, Jalpaiguri Welfare Organization started the service of hearses in 2010. This year we have been able to accompany the funeral of more than 230 family loved ones through this service.

h) Oxygen Supply Service:

There are patients who have to go to the hospital or nursing home just for oxygen. But in today's busy world and small families, everyone has to face difficulties. Doctors also advise some patients to use oxygen at home if necessary. Oxygen is always provided from this project in case of emergency. The cost of oxygen refilling and necessary equipment is initially Rs.500 and later it is Rs.200 for 24 hours use which is double or more than the cost of other organizations. In addition to the fact that this service is provided free of charge depending on the situation, we are also providing this service regularly day and night at a lower price than the price charged for daily use. Due to the limited number of cylinders many people may not be able to provide this service to me at the moment they need it. This financial year we have been able to increase the number of our cylinders a lot so we have made arrangements to provide this service to almost all the patients at the moment they need it. We are trying to collect more cylinders so that in future no patient will be deprived of this service. Oxygen was provided to 250 patients this financial year. In this financial year, at least 74 patients have been provided this service free of cost and below our fixed low price which is Rs. 59550 at our price and at least Rs. 100,000 at market price. This year, various organizations and well-wishers have extended a helping hand to make our service more accessible to more people. The Jalpaiguri Welfare Organization would like to thank those organizations and kind people who have helped us to serve the people. Note that through this service, the way our members stood by the people during the Covidian Eclipse is commendable to the general public.

i) Blood pressure and Body Weight Measuring Unit

Regular blood pressure tests are essential to prevent sudden physical accidents. But it is not possible due to lack of proper center. We are delighted to be able to launch a free blood pressure diagnosis and body weight measurement service at the Club Road office of the event since 2011 to cater to the needs of people from different walks of life. The service is free from 11 a.m. to 4 p.m., Monday through Saturday. We are glad that we have been able to test the blood pressure of about 950 people and measure the body weight of about 850 people through this service. Note that people come less at the time of COVID pandemic, but now it is coming as before and checking their body weight and blood pressure.

j) Counseling Centre for the Addicted and Mentally Distressed

In pursuit of a sense of social responsibility, the Jalpaiguri Welfare Organization has been working for nearly three decades to rehabilitate intoxicated and mentally ill children / people in a healthy social life. As in other times of the year, counseling for mentally retarded and drug addicted patients has been arranged under their own management and arrangements have been made to send them to such centers in different parts of the state for consultation with specialist counselors and psychiatrists from Jalpaiguri Sadar Hospital. At present, it is necessary to regularly discuss the possible steps to be taken to get rid of the adverse conditions that have arisen in the society and the family, especially as the youth are becoming addicted to various drugs. Although this work was done regularly before our occurrence, it was not possible during the COVID pandemic period. We hope that this work will be done regularly as before.

k) Physiotherapy Unit

People are suffering from various ailments of the body due to various reasons or some other parts of the body are becoming congested due to other diseases including heart disease. For the above reasons, Dr. Babura recommends physiotherapy. But it is not possible for everyone to do physiotherapy on time by spending money. The Jalpaiguri Welfare Organization has been providing this service responsibly since 2015 at the Club Road office on Tuesdays, Thursdays and Saturdays from 2pm to 4pm. In the current year, an average of 5-6 patients per day and a total of 387 patients have benefited from our services.

l) Charitable Dispensary:

Since the Jalpaiguri Welfare Organization started with the aim of providing free health care to the needy people, we have been providing medical services five days a week with free medicines from our Club Road office with due emphasis on this service. We continue to strive to provide this service every day of the week. We have been able to provide this service free of cost to more than 4,000 patients this year from this center. In addition to collecting physician samples and dispensing medicines as advised by the doctor, we were able to purchase medicines worth around Rs. 12,000 and give them free of cost through this center. Well known physicians from Jalpaiguri, Shri Shivashis Chakraborty and Shri Ashish Lahiri have spent 2/3 hours of their precious time for the needy and helpless patients. Their generous service has helped further the quality of volunteerism of the Jalpaiguri Welfare Organization. Optometrist Shri Pratap Basak Mahasaya has also been consulted on Tuesdays and Fridays of the week and it has been possible to provide free medicine.

m) Our position in the context of health care

Unnecessary self-medication without the need to take medication on the advice of a suitable person due to illness means helping to increase the body's ailment and pushing oneself to the brink of death. As we are aware, the medicines that doctors recommend are manufactured by different companies under different names which are beyond the purchasing power of the common man. However, if the same drug companies maintain the quality of the drug and simplify the sales method and arrange for the supply of the drug under the generic name, it is possible to keep it within the purchasing power of all. The legal system of the country should be such that drugs should be manufactured under generic names and not in the name of the company and the selling price of each drug should be determined in such a way that not only the interests of the company and the people involved in the medical system but also the interests of the general public are

intact. It is to be noted that on behalf of the organization, we have informed the people about this through various programs this year as well as other times. Our demand for equal health care for all is constantly on the rise.

o) Special Health Camp & Health Movement:

The medical system needs to be managed only under government management. The right to receive the highest quality of medical care is a fundamental right of every citizen, regardless of financial means. But today, global trade policies and liberal economic welfare see health services as one along with various consumables and daily necessities. Many countries in the world are responsible for the treatment of their citizens. Although our country signed the pledge of "health for all" in 2000, it has not yet been implemented. On the contrary, the rate of revenue expenditure in the medical sector is gradually decreasing. Also, lack of specific government health policy has allowed health systems including drugs to be commercialised. In protest of this, workers have been agitating with health initiative organizations for several years to demand equal access to sanitation for all in government initiatives. In this program, we Jalpaiguri Welfare Organization also joined their protest program on the basis of agreement. According to the program of health movement, on a specific day of the third week of every month, from morning to night, the respected doctors and volunteers of the Shramjee Health Initiative come to Jalpaiguri in joint initiative with our organization to see the patients free of cost and provide free generic medicines to the patients. Done Due to COVID 19 regulations, it was not possible to conduct this camp regularly during 2020-21 and 2021-22. But now as the COVID situation is very much normal, this camp has been organized again on a regular basis.

HEALTH RELATED OTHER ACTIVITIES

1. Due to the covid-19 pandemic, people in our country as well as in different parts of the world became helpless. Scientists around the world have dedicated themselves day and night to find a cure for this disease. During this pandemic, our organization has worked with the poor and helpless people as much as possible. Rice, pulses, potatoes, edible oil, cotton swabs, chira, molasses, baby food and medicines have been given by the organization. Especially we have given to those families who have become jobless due to this period - such as potters, transport workers, rickshaw pullers, daily laborers etc. Also, two meals of cooked food and medicines related to the disease have been delivered to every house free of cost to all the members of the families affected by the disease. Efforts have been made by the organization to raise awareness through miking and distribution of leaflets to comply with government restrictions so that everyone can avoid the disease. Our volunteers have worked tirelessly to overcome the horrors of this disease. At present the situation is quite normal, but our organization is always determined to be with the people as much as possible. During the discussion, there was no exception, that is, health-related and other services were regularly provided by the organization.
2. During the discussion we managed to organize a voluntary blood donation camp in our own office. In addition, various clubs, organizations, business associations, hearing persons, schools, and universities have taken the initiative to organize voluntary blood donation camps, and it has also been possible to donate blood to needy patients at the time of need. During the discussion, the organization has managed to provide blood to more than 150 patients at the time of need in various ways.

3. About 40-50 patients who were taken outside the district for treatment by the organization during the year under review have received financial help for their treatment. In addition, our organization stands by all the helpless people of villages and towns who have admitted a sick member of their family to the hospital but there is a problem in getting services. On behalf of the organization, the needy and helpless people have been given medicines whenever possible - sometimes by purchasing them from outside our medicine center.
4. Members of our organization have actively participated in various government and private programs like Pulse Polio Vaccination Program, Tuberculosis Awareness Program, Leprosy Control and Eradication Program, Malaria Prevention Program etc.

PROJECTS FOR DIFFERENTLY ABLED

a) Centre for Special education for the Disabled Children:

Jalpaiguri Welfare Organization has been working for the rehabilitation of the disabled almost since its inception and has been carrying out protest movement programs to protect their rights, so that every differently abled person is not deprived of their due rights. Jalpaiguri Welfare Organization set up this special education center in 1987 with the aim of bringing back the normal life of disabled children through special education and special health services in order to carry out various programs for the rehabilitation of the disabled. Although started only with children with cerebral palsy, now the center is providing special education and other education and training to children with all kinds of needs like mentally, hearing, visually impaired and differently abled children. Education and special health services for everyone are provided through this center through modern educational equipment and specially trained teachers. The Indian Institute of Cerebral Palsy, Calcutta has been helping from the beginning to provide proper training to the boys and girls of this centre. In addition to reading, efforts have been made to increase the social consciousness of the children of this center through sports, Saraswati Puja, observance of disability day, cultural events. This center is currently the only special school that parents in neighboring districts including Jalpaiguri district rely on for their children. The number of students in this financial year is 202. Needless to say, many students who have received education from here have been placed in regular schools and have done well in secondary and higher secondary. Again, many boys and girls have become independent in various ways today. This center has been able to sensitize the parents and has played a key role in forming parent associations. Vocational training from this center has been imparted to senior students during this financial year. The services we provide from this center are - a) Special Education b) Self Help c) Physiotherapy d) Mobility Training e) Braille Education f) Hearing Aids, g) Speech Training h) Group Hearing Aids in Classrooms, j) Home based management j) Behavior and behavior education of children, k) Vocational education etc. Due to the covid-19 pandemic and to comply with government restrictions, the students of this special education center are unable to come to the center, but our special teachers are in regular contact with each child through telephonic and home visits at all times and also interact with the parents of the boys and girls. So that they can give curriculum and physical exercise to their child at home.

b) Handicapped People Industrial Co-operative Society Ltd:

Jalpaiguri Welfare Organization formed "The Handicapped People's Industrial Co-operative Society Limited" in 1991 for the rehabilitation of all handicapped people. The members of the association kept themselves engaged in the postal service by taking

meter readings of the West Bengal State Electricity Distribution Company Limited and delivering electricity bills to the homes of the customers on time, and the money earned in exchange for that work made some relief in the family income of the members of the association. Currently, the power department handed over the work to a private profit-making organization, but as before, the members of this association worked for the multinational company. Jalpaiguri Welfare Organization is trying to find more different types of work through which more number of disabled people can be given employment opportunities.

C) Guardian Forum:

This organization was born in 1996 with only parents of children with special needs. Our special school teachers and experienced members of the organization believe that one institution is not enough to make a child fit. They need parental presence and efforts too. Because children spend most of the day with their parents they can train the child at home as per the advice of our experienced teachers and one parent can share in the joys and sorrows of other parents was the main aim of forming this parent forum. At present, this organization has tried to make the boys and girls above 18 years of age self-reliant through various programs in addition to fulfilling the above responsibilities. Jalpaiguri Welfare Organization has always supported the children in any program taken for their rehabilitation through this forum and will continue to do so in the future.

OUR SAY WITH REGARD TO REHABILITATION OF DIFFERENTLY ABLED

Since 1992, 3rd December has been marked as the International Day of Persons with Disabilities. Prior to that every year in English this day was observed on the Sunday of the third week of March. The purpose of celebrating Disability Day is to create awareness about disability and create an environment where people with disabilities can live well with dignity and protect their rights. Disability is not a disease. A type of physical condition or chronic problem that cannot be completely cured by medical treatment. With appropriate training, people with disabilities can be made proficient in a variety of areas even with limited abilities. People with disabilities have to deal with society's negative attitudes more than they have to deal with their own physical or mental limitations. We all believe and dream of the day when we all can build a society where people with disabilities can claim equal rights for themselves without the help of others. Equal opportunities and full participation in all areas of society are fundamental rights of people with disabilities. . All of you/I need to come forward to establish this right for them. As a result of a long movement by private and voluntary organizations to solve the problems of education, training, rehabilitation etc. of people with special needs, the Act for Establishment of Rights of Persons with Disabilities was enacted in 1995 and the National Trust Act in 1999, but due to administrative apathy and lack of social awareness, these laws have not yet been fully implemented. . We believe that along with administrative initiatives, political will is also needed - only then can the holistic development of people with disabilities be achieved.

OTHER ACTIVITIES FOR DIFFERENTLY ABLED

- 1) On behalf of the organization, every year the World Disabled Day is celebrated on 3rd December with the disabled people coming from different parts of the district with due dignity. On this occasion, various programs are organized throughout the day. Notable among them are blood donation camps, exhibition of handicrafts made by disabled people, quiz competition on disabled people, cultural programs etc. Apart from various programs, a procession of disabled people

circumambulating the city, working in various public and private offices under the district administration, becoming self-reliant, achieving success in the field of education and sports, and proving their skills in the arts are felicitated by organizations so that others are also motivated. can be Also on this special day, the organization honors some of the parents over the years in recognition of the efforts and dedication of the parents to take care of children with disabilities. Due to the non-possibility of gatherings due to the Covid-19 pandemic at the time of discussion and the closure of the transport system, this Day of the Disabled has been observed on a very limited scale. Claims have been submitted to the district administration for all the disabled people living in the city and suburbs. A blood donation camp and an awareness program on disability laws and rights were also taken up. We hope that the social situation will be normalized soon and we will be able to observe the day with due dignity through various programs as before.

- 2) As per law there is mention of giving disability certificate from each block health center. But in reality it does not happen. Sometimes two camps are given a certificate but it is very little compared to the need. People with disabilities are deprived of government and private facilities due to lack of certificates. Every block is regularly requested to provide disability certificate, identity card and other assistive devices by the organization.
- 3) Concessions on rail fares for educational and medical travel of disabled persons, cancer, thalassemia, heart disease patients. But for that specific form is not kept by railway department or health department. The organization has regularly provided the form to the disabled and such patients free of charge during this discussion as in other years.
- 4) Like other times in the current year too, the organization has provided tri-cycles, wheel-chairs, hearing aids, crutches and nebulizers for the disabled, air-beds, patient beds, winter clothes, sarees, dhoti and school clothes for children of special schools with the help of various organizations and well-wishers. , Puja clothes, sports equipment, school bags, shoes etc. have been handed over to them.
- 5) Girls with disabilities are subjected to various psychological and physical abuses at different levels of society at different times. Our Special Educators are always standing by the side of those oppressed people to convey their pain to the law. Sometimes through various police stations or sometimes as per court orders, our expert volunteer friends have stood by the women and conveyed their torture to the court.
- 6) Jalpaiguri Welfare Organization has been working diligently and responsibly for nearly four decades for the total rehabilitation of the disabled including education, health, assistive devices and struggle to establish their rights. In this discussion year, Jalpaiguri Welfare Organization and the National Institute of Hearing Handicapped Department of the Central Government have given hearing aid to about 200 hearing impaired people as well as arranged a one day workshop for those who have worked with the handicapped for a long time. Experienced teachers, social workers and officials from the department were able to enrich themselves through the day-long discussion on providing better services.
- 7) Our organization has been present in various meetings as one of the members of the district-based committees formed for the work of the District Handicapped Rehabilitation Center, National Trust and District Health Department and expressed favorable opinion. Also, the members of our organization have actively

participated in various public and private initiatives (health related, disability related, environmental protection, child and women rights related etc.) for the sake of Jalapiguri district and overall social development and have expressed strong opinions according to the ideology of the organization.

SOCIAL JUSTICE RELATED PROJECT

- a) **CHILDLINE Service:** Jalpaiguri Welfare Organization has been working to protect the rights of women and children almost since the birth of the organization. Finding lost children and bringing them back to their parents, rehabilitating street children, standing by parents to search for trafficked children, standing by abused children, raising social awareness for early marriage as per the law and preventing child labour. Along with raising social awareness to protect the rights of children with disabilities, the members of the organization have been responsibly carrying out the necessary measures by approaching the appropriate department. Later, from March 2003, Jalpaiguri Welfare Organization took charge of the Childline service project under the Ministry of Women and Child Welfare, Government of India. Its main function is to take necessary programs to protect child protection laws. Ten-Nine-Eight (1098) is not just a number, it is a toll-free telephone service for children of all walks of life, the National Service for the Protection of Children's Rights irrespective of caste, religion, sex and colour. This service is provided 24 hours a day for children aged 0-18 years. Although this service for children was first started in Mumbai in 1996, today more than seven hundred centers in India are working responsibly to protect children's rights through this service. Jalpaiguri Welfare Organization always takes support of Childline Advisory Board (CAB), District Police Department, Railway Protection Force (RPF), Shishu Kalyan Samiti (CWC), Juvenile Justice Board (JJB) in running Childline services. From all members. During this period Jalpaiguri Childline services have served more than 4000 children in various ways and public awareness programs about Childline have been taken up regularly to protect children's rights. During the covid-19 pandemic when various government-private offices, educational institutions etc. were closed but the volunteers associated with this work regularly worked every day of the week at the risk of their lives.
- b) **COFFIN SERVICE:** In today's busy life, as one has to run out of the house to work or stay, as small families are formed instead of close families, it is not always possible for everyone to be present in an emergency. But the pull of everyone's heart to everyone remains. When a member of a family passes away from time to time, everyone has a last wish to see him/her. In honor of this wish, Jalpaiguri Welfare Organization is offering this free coffin service. Close relatives who live far away or are away on business need a coffin to preserve the body so that they can see their loved one one last time. We have been providing this free coffin service for a long time. We have been able to provide this service to approximately 40 to 50 families in the current year.
- c) **Book Bank & Study Centre:** Most people in our country are still poor. Poor people do not show interest in sending their children to school due to poverty and their inability to study. Again, after receiving free public school primary education, they are unable to educate their children further due to lack of finances. As a result, after a certain period of time, the school becomes run. The book bank and study center were formed with the intention of standing next to

these families. About 240 needy students have been given books, notebooks, pens, etc. through this centre. In addition to giving books, awareness discussion about the importance of protecting society and environment and everyone's responsibilities is held among the students.

- d) **Public awareness program on education:** India's education system is facing a crisis. We all know that the primary condition for the development of a country is the education of its citizens. But in a country whose policy of education is to privatize and take away government management, it is a daydream to introduce an education system for all. On the one hand, the country's education is rapidly being handed over to private hands, on the other hand, the government education system is being ignored. Even today the dream of real education is beyond the reach of billions of children and boys. People of India are being forced to spend a large chunk of their hard earned money to buy education, while the government continues to collect taxes and additional education cess from them. A discriminatory multi-tiered education system has been imposed on the people of India. As a result, the country's wealthy are spending huge sums of money to educate their children in expensive, elite private schools, colleges and universities. On the other hand, boys and girls from low-income families are forced to go to shoddy, low-quality public or private schools, colleges or universities due to lack of money. Due to widespread contract recruitment and faulty teacher-education policy in educational institutions at various levels across the country, the entire teaching profession has been decimated. Some good people and organizations of the country have taken the responsibility of making people aware against this suicidal system. Their statement is that to educate all the children of the country, the marketing of education should be stopped, differences and discrimination should be removed in the field of education and equal school system should be introduced in the country. Our favorite event is discussion session between students and parents against marketization of education and demand for equal education system for all.
- e) **Programs taken to protect forests, wildlife and environment:** The name of modern development is cutting mountains, forests and making big roads and resorts. Modern vehicles are moving at high speed through the forest, showing thumbs to the law, resulting in environmental pollution. Cutting of trees is going on. As a result, wild animals have lost their habitat and are coming out in the locality. When crossing the road by losing their own way, the animals are being hit by trains and other vehicles or are losing their lives prematurely due to public anger. Although many laws have been enacted to protect wildlife, due to lack of proper implementation, our national resource "wildlife" is being victimized. Our organization has always been vocal in demanding clear rules and regulations for forest conservation and wildlife protection. People are creating their own death trap due to the indiscriminate use of plastic. During this discussion, awareness and protest programs have been carried out in association with various environment loving organizations to demand the implementation of the right policy of the government to protect the forest and wildlife and to protect the environment.

SOCIAL JUSTICE RELATED OTHER ACTIVITIES

1. New clothes have been distributed to around 650 disabled, needy women, men and children during the puja with the combined financial support of the organization's well-wishers, institutions and organizations.
2. Due to road accidents and other reasons, many people's hands, feet or any part of the body become temporarily useless. Some have to travel to different places for treatment or other needs. About 50-60 people have been provided wheel chairs, crutches etc. free of charge by the organization during that short period of time.
3. Arrangements have been made to deliver essential medicines to 30-35 senior citizens in this discussion year under the initiative of the organization.
4. Members of our organization have actively participated in various public-private initiatives (health related, disability related, environment protection, child and women rights related, Scheduled Castes and Tribes Protection Act etc.) for the sake of Jalpaiguri district and overall social development and have strong opinions as per the ideology of the organization. Expressed
5. Necessary items such as clothes, medicine, spectacles etc. which are not usable by the people are collected by our organization every day of the year and given to the needy people. It should be noted that we have been able to give all these clothes by going to closed tea gardens, forest slums and poor people of different villages in their respective areas.
6. Jalpaiguri Welfare Organization distributed food and food items to various areas during the Covid-19 pandemic. Also, almost every day of the year, the children who come to our organization have been given educational materials, sometimes nutritious food and necessary medicines, clothes etc.
7. During this discussion, about 800 poor people from Malkani, Manikganj, Sanyasihat, Lataguri, Dhupjhora, Malbazar and other areas have been given winter blankets, sarees, etc., on behalf of the organization and with the financial support of well-wishers of the organization.
8. Our organization is always active in helping those unfortunate women who are victims of social and family violence in various fields. In all these cases, it has been possible to solve many problems through dialogue and mutual trust. This year was no exception. We have managed to bring several women back to a normal family and social life.
9. For those who are unable to avail our low-cost medicine services due to age or lack of family members, the organization has arranged for home delivery of their required medicines. We are happy to provide this service to 20-25 elderly people in the current year.
10. Jalpaiguri Welfare Organization has helped those children who could not enroll in school due to family financial reasons or were forced to drop out mid-way, as well as providing them with school admission and providing necessary textbooks to keep them interested in their studies.
11. Some helpless disabled people, elderly and widows come to our organization to get support to get disability certificate or government allowance or get scholarship. Help is provided by the organization in filling up the application forms of various departments and submitting them to the appropriate departments along with the necessary documents, and specific departments are requested so that they can get those benefits. Almost every day of the year our volunteers dutifully do that work.

OTHER FUNCTIONS TAKEN FROM THE ORGANIZATION

1) International Mother Language Day Celebration

21st February is observed as International Mother Language Day. A movement started in our neighboring country Bangladesh to recognize Bengali as the national language and many martyrs were also martyred in this movement. Finally the then government of Pakistan gave in to the movement and was forced to approve Bengali language as the national language. Later, following the ideas of this movement, 21st February was marked as International Mother Language Day all over the world. Jalpaiguri Welfare Organization has observed the day with due dignity in this year also like last few years. The significance of the day was presented in commemoration of language martyrs and various programs in the presence of dignitaries of the city and members of organizations and well-wishers. The main point of observing this day was to respect the mother tongue of all the speaking people and to create a suitable environment so that all work including education can be done through the mother tongue. Every year on that day people of different languages attend and explain the meaning of songs, poems and language in their own language. But due to epidemic, this day is celebrated with dignity in a very small form like last year.

2) Our call to protect the environment

As in previous years, governments, non-governmental organizations, voluntary organizations and individuals in different parts of the world are going to celebrate World Environment Day on June 5 through various programs - the initiative of the United Nations which started in 1974. Environmentalists are coming together to create a pollution-free world by maintaining the balance of nature. Several summits of the heads of state have also already been held in different parts of the world. But unfortunately, the problem is far from being solved, rather the environmental pollution is increasing at a very fast rate. If we review the real situation with an open mind and open eyes, the picture that floats before our eyes is a dangerous world. Indiscriminate felling of trees in the name of development, destruction of forests for the sake of urbanization, free and ruthless exploitation of other natural resources including water, due to which the temperature of the world has increased dangerously. As a result of natural calamities on a regular basis, people have to suffer from untimely extreme temperatures and untimely floods. In many cities of the world, many scientists issued a warning to the statesmen of the world, saying that if effective measures are not taken immediately to protect the balance of the environment, our poor world will face a terrible natural disaster in the next few years, which will push the existence of the world to the verge of destruction. As a result of the economic activities being conducted in our country and all over the world with the model of modern development for commercial interests, a large part of the human society is deprived of their birthright on water, land and forest and their lives and livelihood are lost. The balance that is determined by nature, people, animals, rivers, sky and air, that is, which has been protecting our entire world for a long time, as a result of the rules and regulations made by the statesmen, is standing on the verge of destruction today. Meanwhile, many species of animals, insects, plants, vines and aquatic animals are on the verge of extinction. In the face of this current crisis, people should be made aware of the main causes of nature and environment destruction so that our next generation can leave a pollution free world. Jalpaiguri Welfare Organization has participated in protest and awareness based on consensus in this type of programs taken by various organizations and also in the programs taken by themselves, appeals have been made to the people to protect the environment and demands have been made

for the government to create a pollution free environment by formulating and enforcing strict laws and rules.

OUR DEMANDS

- In the name of development, cutting of trees should be stopped and arrangements should be made to plant environment-friendly native plants on a regular basis on priority basis. Priority should be given to social forestry.
- Small, large and medium bird habitats should be constructed on government private land in different areas of villages and cities and plants that attract different types of birds should be planted there.
- Regular disposal of organic, electrical, plastic and other non-organic waste should be done in a scientific manner.
- Chemical fertilizers, pesticides, herbicides etc. should be completely stopped in agriculture and farmers should be encouraged to use natural methods.
- In the name of development, canals, banks, swamps and ponds should be stopped and reformed.
- Appropriate measures should be taken for the protection, restoration and sustainable management of terrestrial and aquatic ecosystems.
- To prevent air pollution, the use of petrol and diesel vehicles should be controlled and the use of bicycles should be encouraged.
- Exclusion of electric horn and use of loud microphones will be strictly controlled.

OUR PROTESTS, AMBITIONS AND SUCCESSES

Our organization has been organizing movement against human injustice and corruption at different times keeping in mind the main goal and objective of Jalpaiguri Welfare Organization. The movement led by the organization has never been influenced by party politics, hence the neutral and idealistic image of the organization in the public mind is well established today. All the members of the organization are aware to maintain this neutral and idealistic character in the coming days. Continuous protest and resistance against injustice and corruption along with constructive work is the declared goal of the organization. During this discussion, our main objective and goal has been conveyed to the people through various programs. Also, as our organization is working responsibly to protect the rights of women and children, we are constantly communicating with various government and private departments so that they are not deprived of their rights in any way.

Healthcare is now one of the most profitable businesses along with various consumer goods and daily necessities in the welfare of liberal economy. A large number of nursing homes have been built with domestic and foreign capital investment. The main objective is to maintain this system in the government policy as well. The standard of medical care in government hospitals is alarmingly low. As a majority of government doctors are associated with medical businesses and private nursing homes, treatment facilities in government hospitals are gradually shrinking to the point where even the poor people are forced to resort to expensive private health systems by borrowing money to save the lives of their loved ones. The lack of specific government health policies that protect the interests of the majority of the country's population, especially the poor, and the legitimization of the health system as a commercial enterprise in general, have created a sinister nexus between multinational drug companies, money-grubbing doctors (with a few exceptions), diagnostic laboratories and nursing homes. . On the

other hand, due to lack of government regulation, drug prices are already beyond the reach of common man. Although there are various laws in the field of rehabilitation of the disabled, the administration is apathetic in implementing them. It is heard that crores of rupees are spent for children and women's rights and people with disabilities, but the real picture says otherwise. Today it is under question whether the money allocated for them is utilized properly due to lack of proper planning. The education system is being used as a guinea pig. When the government in power is running the education system as per their wish. As a result, centers for purchasing education are flourishing. Those who have the power are sending their children to private educational institutes by spending a lot of money. The quality of government sponsored educational centers has started to decline gradually.

Accepting this situation means moving away from the core ideals of the organization. The main objective of the Imams' organization is to protest against the narrowing of health and medical facilities for the common people. We are hopeful that in the future, our beloved organization Jalpaiguri Welfare Organization will be equally vocal against all social injustices including treatment and rehabilitation of disabled people.

FUTURE PROGRAMS AND PLANS

- 1) According to the declared principles and goals of the organization, organizing the movement program regularly against poor health services and against any social injustice-corruption.
- 2) Blood donation and motivational camps related to blood donation, health awareness camps, awareness camps against evil practices including protection of women and children rights, efforts to increase awareness about disability issues, conservation of forests, forests, rivers etc. Also organize regular health camps in remote areas.
- 3) Making proper arrangements to provide more services to the people from the current projects.
- 4) Go to different marginalized areas and provide glasses with free eye examination, collect clothes and distribute them among the needy people, make everyone aware of various issues and make regular arrangements

CONCLUSION

Our beloved organization is now in its 41st year after crossing 40 years. 40 years is a long time. We need to evaluate our work and the way we each live. It is necessary to constantly self-criticize what I did, what I didn't do, what I should have done, and determine the direction of the future through discussion. We have done many things during the year under review which may not be mentioned in this report. Again, there are many tasks left which may not be possible due to various reasons. Regularization of all the activities of the organization is possible due to the sincere, unremitting labor and initiative of every member at every level of the organization. We have achieved some success, but we must not be complacent about it, so that we must continue our role of protest against every wrongdoer, in the service of the poor, and never rest until that goal is achieved. Every member is requested to be vigilant so that we are not influenced by the current consumerist culture and deviate from the declared aims and objectives of the organization. We thank those who have given financial help to the organization at various times and have stood by in various ways for the development of the organization and raised their voices against various injustices with Jalpaiguri Welfare Organization. Without everyone's cooperation, we might not have been able to carry forward our beloved organization with reputation. We call upon the youth who will

guide the future of the country and nation. Our aim should be to inculcate this youth in social consciousness and associate them with the organization and involve them in fulfilling the goals of the organization. We are happy to think that our organization has become a center of hope for all especially the poor people in social activities as well as protest programs as per our self declared mission. I am appealing to everyone who is connected with the organization in various ways to keep the reputation that has been achieved on the basis of the work of the organization intact and to focus more and more to take the work of the organization forward in the future.

Finally, we conclude this report with the hope and appeal that every member friend should take active efforts to bring service minded enterprising people into the mainstream of the organization's activities and that their initiatives may widen the scope of the organization's services and once again thank you all.

Let the right to treatment and education be enshrined

On behalf of Jalpaiguri Welfare Organization Working Association

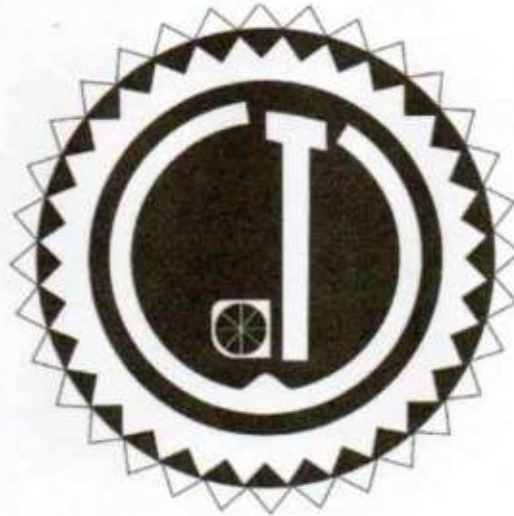
Sanjoy Chakraborty

Sanjay Chakraborty
Secretary
Jalpaiguri Welfare Organization
Club Road, Jalpaiguri.



**ANNUAL REPORT
FOR THE YEAR 2021-2022**

**Performed under National Trust Act
1999**



JALPAIGURI WELFARE ORGANIZATION

CLUB ROAD, JALPAIGURI - 735101

WEST BENGAL

JALPAIGURI WELFARE ORGANIZATION AT A GLANCE

With an intent of social responsibility and to safeguard the right to health of the common and distressed people, the battle that began in 1982 is still continued, got extended in terms of service and passion. With the vigorous support of the people of Jalpaiguri in general, the well-wishers and the members as a whole the Jalpaiguri Welfare Organization has stepped into the 36th year of service and has come out as an icon of social service. Although established with the objective of upholding the right to health for all in the course of 35 long years, the organization widened its commitment & fight for serving the disabled fraternity, preserving the women & child rights, protesting & organizing movements for establishing right to education, saving the wildlife & forests, ensuring the social justice and empowerment of the distressed section of the society.

PROJECTS FOR DIFFERENTLY ABLED

a) Centre for Special education for the Disabled Children (CSEDC):



Jalpaiguri Welfare Organization, a voluntary organization, established during 1982 is working in the field of Disability since its inception. It was for the first time that any organization started in the field not only in the district of Jalpaiguri but it was an initiative taken for the first time in the entire Northern region of West Bengal comprising of eight districts of the state viz. Alipurduar, Jalpaiguri, Darjeeling, Kalimpong, Uttar Dinazpur, Dakshin Dinazpur, Coochbehar & Maldah.

Uttar Dinazpur, Dakshin Dinazpur, Coochbehar & Maldah.



Earlier the entire work was done on individual case method. The volunteers used to serve the persons with disability on need basis. They used to deal with every other category of disability as there was no specialized centre for the different categories. Home visits were conducted. Discussions were organized with the guardians to support them in bringing up their child with special need. Individual

assessment of every child was done by the Special Educators.

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With an aim to bring such services within one roof in much more scientific & organized manner Jalpaiguri Welfare Organization started with its Centre for Special Education for the Disabled Children in 1987, first of its kind in the entire Northern region of West Bengal. Children with special need of all categories were provided service from the same centre as there was no other institute to serve them. The centre was started under the supervision of the Indian Institute of Cerebral Palsy (IICP) formerly known as Spastic Society of Eastern India (SSPI).

Started in 1987 with eight Cerebral Palsied children in a rented building on 11th January the centre presently has completed its 35th year of service with the support of the entire well – wishers & like-minded organization & the government. 202 children with special needs are enrolled with the centre. The centre serves all the children who are:

- | | |
|----------------------------|-----------------------|
| 1. Intellectual Disability | 2. Autism |
| 3. Cerebral Palsy | 4. Hearing Impairment |
| 5. Blindness | 6. Low-vision |

Sl. No.	Type of Disability	No. of Students in the Centre		Total
		Male	Female	
1.	Mental Retardation	26	20	46
2.	Cerebral Palsy	35	20	55
3.	Autism Spectrum Disorder	11	05	16
4.	Multiple Disability	02	00	02
Total		74	45	119

STORIES WITH A DIFFERENCE



Master Subham Hazra. Son of Sri Ratan Hazra and born on 8th December 2011, Subham has 50% severity of disability (MR). He joined the school in 2018 and has completed his 4th year with Grade – A. He resides at Patkata Colony, Denguajhar under Sadar Block near about 8 kms from the institute.

At the time of admission, he was not having any self-help skill. He was reluctant to enter the Classroom due to his hyperactivity. He used to cry a lot every time. He was not able to identify colours, shape & size. He was not able to hold pencil and also was not able to talk.



Now, the child has improved a lot. He can do many things on his own. He has acquired the self-help skills. He holds pencil comfortably. He identifies shape, size and colour. He easily fills up colour. He could write, match, identify 1-10

easily and also could fill up colour within blocks. He can also express his needs through words and gesture.



Master Arup Das. Son of Nani Gopal Das and born on 7th December, 2014, Arup has 60% severity of disability (CP). Joined the school in 2016 and has completed his 6rd year with Grade A. Resides at Bhagatsingh Colony, Sadar Block near about 04 kms from the institution.

At the time of admission, he was diagnosed as child having Cerebral Palsy with hemiplegic. He couldn't communicate, stand, walk, dress, eat, and was not having any toilet training.

The need viz. psychological, therapeutic etc. was properly assessed the very day he came to our centre. After assessment he was placed in proper group & grade. Special input is being provided for the improvement of the physical skills.

As on today, he is able to walk on his own. He eats and communicates properly. He has attained the gripping ability to some extent. He participates in Sit & Draw Competition. He participates enthusiastically in the sports activities. He is enrolled in the regular school.



GUARDIAN'S FORUM

Involvement of the parents of the child with special need is very much important in the holistic development of the child. To ensure the same the organization went for formation of Guardian's Forum. The idea behind the same was to ensure participation of the parents in the nurturing of the child in the school and also to sensitize every parent on the different categories of disability & the issues affecting it. Formed in 1996 today the Guardian Forum runs two school vans for the centre. Apart from its active participation in the day to day activity of the school the guardians organize programmes for sensitization & orientation of the society. It goes for advocacy of various issues time to time. The Forum also organizes various programmes on different issues. Representation is there from the Guardian's Forum in the School Sub-Committee, formed for the proper coordination of the activities in the school.

- Today the Guardian Forum works for:
- Capacity building
- Advocacy
- Sensitization & awareness
- Sharing in school management
- Human resource development

During the pandemic situation the Guardian Forum visited each and every family with children with disability and provided them the support to look after their children. The Guardian Forum assisted the guardian during this unprecedented situation to make them adjust with the pandemic situation and the so called New Normal.

OTHER ACTIVITIES FOR DIFFERENTLY ABLED

- 1) In keeping with our solemn pledge to stand by differently able population, this year too the "World Disabled Day" was observed by the Organization on the 3rd December with full dignity maintaining the COVID protocol as was issued by the District Administration. A charter of demands on behalf of the differently abled population was submitted to the district authorities. While observing "World Disabled Day" celebration we appeal to the mass to uphold the rights of the disabled fraternity. To mark the occasion a Charter of Demand was handed over to the district administration for ensuring facilities to challenged population as per the law of land. Besides we also felicitated person who overcame their physical constraints and left a mark in the society in the field of empowerment, education, sports etc thereby inspiring others. We also felicitated three guardians who fought with all odds to carve the path for their challenged children.
- 2) As per Disability Act, disability certificates should be issued to the eligible persons from every Block Health Centre, Sub-Divisional and District hospital. Though there are 07 block health centres, two Sub-Divisional hospitals and one District hospital in Jalpaiguri district the facility is available with only from one Sub-Divisional hospital and the District hospital. For this, people coming from faraway places are facing certain issues. Jalpaiguri Welfare Organization stood by those on one hand and had frequent discussions with the Health Department on the other to improvise the delivery system. But still a lot has to be done. Jalpaiguri Welfare Organization will continue with its zeal to work for the cause.
- 3) Differently abled persons are provided various types of facilities at concession rate during traveling especially by train. The requisite forms were supposed to be supplied by the concerned department but the facility is not available anywhere in Jalpaiguri. Keeping this in mind, to help out the needy passengers Jalpaiguri Welfare Organization is providing the requisite forms free of cost to all those who need it and also help them by providing them necessary information.
- 4) Like previous years, we with the assistance from our well-wishers were able to provide Tri - cycle, Wheel Chair, Hearing Aid, Crutch to the differently able and have been able to provide winter garments, saree, dhoti to the destitute and festival clothes, sports items, school bag, shoes etc to the student of our special school.
- 5) It is noted that nowadays the disabled women or girls are being mentally and physically tortured in every sphere of life. To reduce this mental agony of such girls our special educators always stand beside them to carry away their grievances to the respective authority. Our special educators also give their expert opinion as and when needed for providing them justice in the court of law and mankind.

For the last four decades, Jalpaiguri Welfare Organization is working with full dedication for the education, health, assistive devices and establishing the rights of the challenged population so as to empower them to access their legal rights as the citizen of the country. We, during the year, in collaboration with the Purba Dwarkapur Moon Star Sangha, a Kolkata based organization working from the disabled fraternity, were able to organize a camp on 12th November, 2021 for identification of persons with disability for providing them with suitable assistive devices. Around 238 such persons were identified who could be provided with suitable assistive devices. Later on 16th February, 2022 we were able to hand over the assistive devices viz. Wheel Chair, Tri-Cycle, Crutch, Blind Stick, Braille Kits, and Hearing Aid Machines etc. It is to be mentioned that at an interval of two years we organize similar camps with the active support of various Government and Non-Government institutions.

ROLE AS LOCAL LEVEL COMMITTEE - NGO MEMBER UNDER THE NATIONAL TRUST ACT 1999

Being the LLC - NGO Member of the Local Level Committee, Jalpaiguri the organization plays a vital role in addressing the issues of the persons with disabilities identified under the National Trust Act, 1999. It conducts the field verification as and when is directed by the Hon'ble Chairperson for disposal of the issues put before the Committee.

The organization during the financial year has conducted a lot of program for spreading the message of the National Trust Act, 1999 and the schemes under it. The organization has opened a separate unit which functions from Monday to Saturday and facilitates the guardians in applying the Legal Guardianship application through online. During the time the organization also facilitates making application for the NIRAMAYA Health Scheme and its renewal.

As on date the organization has facilitated 06 applications for the Legal Guardianship and 04 applications for NIRAMAYA Health Scheme. All efforts are on for increasing the number of applications.

With good wishes & warmest regards,

Sanjoy Chakraborty

Secretary
Jalpaiguri Welfare Organization
Club Road, Jalpaiguri



**CLASS ROOM ACTIVITY FOR CEREBRAL PALSY &
THERAPY SECTION**



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CLASS ROOM ACTIVITY FOR INTELECTUAL DISABLED & AUTISTIC SECTION



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